

HWC Hydraulics & Equipment are a Hydraulic Product Sales, Maintenance, Manufacture and Repair, Engineering and Design and Hire Equipment provider located in Perth, Western Australia. We service a wide range of industries from Agriculture, Oil & Gas to Mining and Industrial across Australia.

HWC is committed to satisfy all applicable requirements. The quality management system shall be in accordance with the requirements of ISO 9001 quality standard.

The objective of this policy is to:

- Ensure products and services are compliant to specification
- Manufacture high quality, reliable, tested system
- Provide solutions to client requirements in a safe, compliant method
- Consistently meet customer satisfaction and legal requirements
- Provide adequate resources to establish implement and maintain the quality management system
- Communicate this policy to all employees through inductions, training and ongoing example in the workplace
- Ensure the management system is implemented across the organisation
- Monitor and measure the effectiveness of implementation of the system through a programme of audits to verify performance

Performance indicators have been established to ensure these objectives are being met.

The senior management is committed to this quality policy and to the systems developed to deliver its objectives. Senior management supports staff in their commitment to:

- Comply with the quality system
- Continually improve the quality management system
- Strive for excellence in the delivery of service.

The quality management system assures our customers of our ongoing commitment to provide them with cost effective, value-based solutions.

Aaron Masterman
Managing Director